

What should we look for when we can't see?

Lynsey Gedye

New Zealand Qualification Authority

NZQA's Course Approvals and Accreditation business unit quality assures degree and sub-degree courses against gazetted criteria for Tertiary Education Organisations (TEOs), including Private Training Providers. Online learning presents us with issues different to those already addressed in provider registration, including issues that could be ignored or 'taken as read' in distance or face to face delivery modes. We use questions developed before online applications were widespread and cheap. We must ask enough of the 'right' question; however, what questions should we ask to ensure robust quality assurance of online courses? More importantly, what might the answers look like – that is, what evidence should be provided?

This is intended to be an interactive session in which feedback will be sought.